ApplicationXtender - SP Office 365 Migration Business Case

Company

Our client serves millions of consumers, making them the nation's largest electronic payment and healthcare solution provider that administers reimbursement accounts including; HSAs, HRAs, FSAs, Defined Contribution, VEBAs, Wellness and Transit Plans. Their solution is the only one that offers a single end-to-end user experience, provides innovative auto-substantiation technologies, and automates workflow for Partners, employers, and consumers.

Industry

HealthCare

Solution Summary

Our client elected to use Verinon's turnkey migration services along with use of the Easy2Share migration toolset. Verinon's team successfully migrated 100% of the ApplicationXtender objects, including all relevant metadata over to SharePoint 2013 Office 365.

Technologies

ApplicationXtender 6.5, Microsoft SharePoint 2013 Office 365, Easy2Share for AX

Summary

Our client determined that it was important for them to consolidate their existing content management platforms into a singular cloud-based solution. Their objective was to migrate away from the existing ApplicationXtender 6.5 platform in favor of Microsoft's SharePoint Office 365 hosted solution. This migration would allow them to decommission an on-premise AX system that was difficult to support internally. The project involved the migration of thousands of varying types of documents from ApplicationXtender, along with the content's associated metadata & permissions over to SharePoint Office 365 under extremely tight timelines.

Challenges

Our client's AX migration was relatively straightforward with respect to the extraction of AX content. However, they had large PDF documents. During the consolidation process (Easy2Share - Transformation Phase) the project proved significantly time consuming due to the large PDF documents and related consolidation. In addition, certain types of annotations created issues pertaining to extraction and to some extent imports, though the client didn't need most of them. The Verinon team transformed and rebuilt the relevant metadata in accordance with the client's search related needs. In spite of all noted issues, the migration was delivered on time and on budget.

Solution

In order to meet our client's objectives, Verinon engaged its global migration services team and the Easy2Share Tool Set to accomplish this turnkey migration project.

By deploying our services methodology and using Verinon's Easy2Share migration tool, Verinon's delivery team was able to complete the migration on time and within the budgetary needs of the client. Verinon's migration services methodology consists of:

- ➢ Analysis of the customers AX environment through robust reporting.
- ➢ Prototype sample migration provided to client stakeholders for their consideration and review.
- ➢ Planning the execution of the final production migration.
- ➢ Execution of migration prior to handover included:
  - ▪ Extraction of all content and associated privileges from the source system.
  - ▪ Transformation of all source content and user privileges through the use of the Easy2Share tool into a SharePoint Office 365 environment.
  - ▪ Loading of all objects.
  - ▪ Validation by the Verinon services team, ensuring the content was accurate and migrated per customer requirements.

About Verinon

Verinon Technology Solutions is a CMMi Level 3 and ISO-9001 Certified IT Services Company.   We specialize in system integration services specifically around Document and Content Management, Collaboration, Business Intelligence, Data warehousing, Conversions and Interfaces/adapters, as well as custom development for clients globally.

Verinon has been a Microsoft Gold Certified Partner since 2008. Our SharePoint practice consists of 50+ full time consultants, providing Enterprise Content Management and portal solutions to our clients in all parts of the world.

Easy2Share

Verinon's Easy2Share SharePoint migration tool set simplifies the process of migrating content from; Documentum, eRoom, ApplicationXtender, DocuShare, Jive, OpenText Livelink, Lotus Notes, Stellent and file shares to SharePoint. Our SharePoint migration services team helps organizations analyze their existing data structure and provides a planned approach to the migration which helps in mitigating all the potential risks involved in such complex migrations.

The Easy2Share Advantage

- ➢ Verinon's own team has executed migrations for multiple clients' platforms.
- ➢ The Easy2Share methodology and tool set has been built and improved from years of success, allowing for repeatability and reliability.
- ➢ We provide a flexible set of options for our clients.   Our client engagements include execution models ranging from a full migration conducted by Verinon to a client executing their own migration by utilizing our tool set. Each migration engagement is uniquely tailored to our client needs.
- ➢ Most importantly, our approach clearly identifies all relevant obstacles to migration before the actual execution. Our team is extremely aggressive when it comes to the identification of all potential roadblocks during migration as early as possible in an effort to mitigate risks to the client.
- ➢ We deliver a strong validation process which takes into account issues of maintaining object and metadata integrity, security, permissions, ownership information, access rights, achieving a perfect replication of source content within SharePoint.
- ➢ Our expertise and tools are able to transform content and never assumes that the client objectives are limited to a perfect replication of source to target. Each client has unique needs and we take pride in being flexible enough to accommodate these needs.

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